



What is Teledentistry? Paramount Dental's New Benefit

As of January 1st, Paramount Dental has added a tele-dental benefit to its plan through **The TeleDentists**, with the first visit covered at **no cost to the member** under the new 2023 benefits.

The TeleDentists are a part of a national network of board licensed dentists who have been trained to deliver video consults via computer, tablet or smart phone.

The TeleDentists are available 24/7 to help with your dental health when a normal dentist is not available. Members can get a virtual consult from The TeleDentists instead of wasting time and money in an emergency room. The TeleDentists diagnose problems and get started on treatment, which may include an e-script for an antibiotic and/or non-narcotic pain medication.

When follow-up care is needed, next-day appointments are booked with an appropriate dentist, conveniently located near the patient. Also, the TeleDentists answer dental questions and provide guidance for excellent oral care.

For more information regarding this exciting new benefit or to verify your group's eligibility please contact your Paramount Dental representative .



 **PARAMOUNT
DENTAL**
Affiliate of ProMedica



How to use TeleDentists

1. Log on to **teledentists.vsee.me/u/paramount**.
If you do not have an account, click the **"Sign Up to get Started"** button to create one.
2. Once you have created, or logged into your account, select the **"Speak to a Dentist Now"** button in the top right corner of the page.
You will be redirected to The TeleDentists landing page and asked some questions.
3. Complete the questions on **The TeleDentists** landing page.
(e.g. name, address, age, prior medical conditions)
You will then be prompted to answer questions regarding your current condition/issue to provide background for the consulting dentist.
4. Once your answers have been submitted you will be redirected to the consulting dentist's waiting room while they review your information.
Expect a short wait time. (Normally, less than 10 minutes)
5. When ready, your consulting dentist will meet you for a live video consultation to resolve your current issue.

